

## **MARINA CLEANING POLICY**

In order to welcome everyone back in a way that makes them feel comfortable, we have implemented a new set of cleaning standards to keep germs and your worries away! Pier 7 Marina's cleaning policy adheres to the CDC and Airbnb recommendations for cleaning and disinfection to deter person to person transmission of cold & flu viruses as well as coronavirus. This means you can stay with us knowing we are taking every measure to protect you and your family.

\*The safety of our guests and staff are paramount to us, so, until further notice we have made the decision that all Airbnb's will have a mandatory 24-hour cleaning period between guests. This extra time will ensure our staff can properly follow the new cleaning procedures, keeping everyone as safe and healthy as we can. \*

### **CLEANING AND DISENFECTING PROCEDURES**

Our cleaning crew must wear personal protection equipment (PPE) such as masks and gloves at all times and keep a social distance of 6ft.

#### **Stage 1 of Cleaning Procedure:**

- Our cleaning team wearing PPE will ensure all garbage and food are appropriately discarded.
- They will then use a disinfectant cleanser that will disinfect all rooms, offices, and bathrooms within the property.

#### **Stage 2 of cleaning procedure:**

Our cleaning team geared in their PPE will:

- Clean and disinfect surfaces paying special attention to frequently touched surfaces and objects. (i.e. Doorknobs, light switches, handrails, kitchen appliances, counter tops, drawer pulls, radio, fans, tables, sinks, faucet and toilet handles, keys, garbage cans, and walls)

- Clean and disinfect all kitchen appliances, re-wash all kitchen utensils, cutlery, plates, bowls, mugs, and cups, serving bowls, pots and pans, cutting boards, and Tupperware in Airbnb's.
- Wipe down all cupboards, drawers and storage spaces in Airbnb's.
- Clean and disinfect bathrooms including toilets, walls, medicine cabinets, sinks, showers, holders and mirrors.
- Clean and disinfect offices.

### **CLEANING PRODUCTS USED**

The products we will be using to clean and disinfect our office and boats meet EPA criteria.

#### **These products are:**

- Lysol, Clorox, or Windex disinfectant spray or wipes
- Clorox, Pine sol, Simple Green or Lysol multi surface cleaner
- Clorox or Lysol bathroom cleaner
- Safespace Disinfectant.
- DC Gold disinfectant cleaner

In the event these items become unavailable we will continue to meet the EPA's criteria with other cleaning and disinfecting products found on the EPA list.

#### **What our guests can do to help stop the spread of virus' and bacteria:**

- Continue to wash and sanitize hands
- Clean up after yourselves including throwing away trash and taking bulk trash to the blue dumpster provided on site.
- Avoid congregating in large groups of 10 or more.
- Continue to appropriately social distance yourselves.

# Air BNB Cleaning Policies

## What our guests can do to help stop the spread of virus' and bacteria:

### Upon Arrival to the Airbnb:

- Wash your hands once entering the Airbnb.
- Disinfect all door handles touched while entering the Airbnb.
- Please practice social distancing of 6 ft. when using amenities at the marina.
- Use disinfecting wipes provided as often as possible during your stay.

### LAUNDRY PROCEDURE

To reduce the spread of covid-19 through soft or porous items our laundry team will:

- Wait 24 hours before washing laundry
- Wear personal protection equipment during the process
- Use laundry detergent and bleaches

Laundry procedures:

- All towels, linens, pillow covers and all other linens that can go in the laundry will be washed at the warmest possible setting with detergent and bleaches.
- Laundry will then promptly be fully dried.

For all other items not suitable for the washing machine they will be sprayed with a disinfectant.

Our cleaning team geared in their PPE will:

- Clean and disinfect surfaces paying special attention to frequently touched surfaces and objects. (i.e. Doorknobs, light switches, handrails, kitchen appliances, counter tops, drawer pulls, radio, fans, tables, sinks, faucet and toilet handles, keys, garbage cans, and walls)

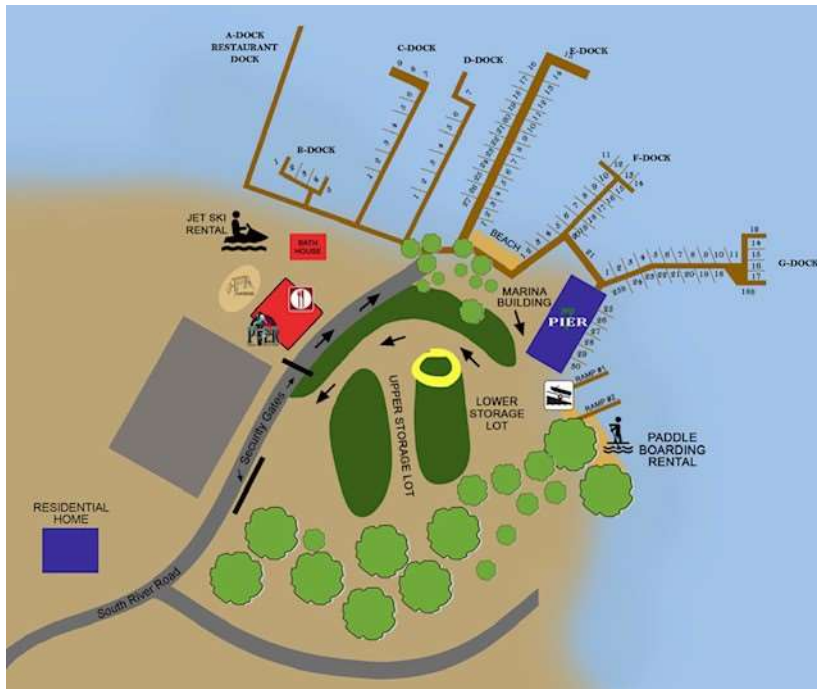
- Clean and disinfect all kitchen appliances, re-wash all kitchen utensils, cutlery, plates, bowls, mugs and cups, serving bowls, pots and pans, cutting boards, and Tupperware in Airbnb's.
- Wipe down all cupboards, drawers and storage spaces in Airbnb's.
- Clean and disinfect bathrooms including toilets, walls, medicine cabinets, sinks, showers, holders and mirrors.
- Clean and Disinfect bedrooms including bed siding, night tables, ledges, walls, drawers and closets.
- Freshly laundered and bleached linens will be supplied.
- Final spray of the whole interior of the Airbnb/ rental property with disinfectant.

### **Airbnb Appliance Demonstration/Walk-through:**

If you would like a walk-through and appliance demonstration for your Airbnb during the check-in window of 3pm and 5pm we are more than happy to do so. Please reach out to us at 410-956-2288 or [info@piersevenmarina.com](mailto:info@piersevenmarina.com) to have one of our Airbnb co-hosts meet you at the property. All co-hosts will follow CDC guidelines by wearing PPE during your walk-through and appliance demonstration.

### **Upon Departure:**

- Leave all bath towels, washcloths, hand towels and bath rugs on the floor of the bathrooms.
- Leave all sheets on the bed.
- Sanitize all door handles with provided disinfecting wipes when leaving the Airbnb.
- We ask that you please put all trash including unused food, kitchen trash, bathroom trash, used face masks, used gloves, and used disinfecting wipes in trash bags and dispose of it in the blue dumpster located on the property, this is circled in yellow on the property map. (please see the image below).



Our goal is to give you absolute peace of mind during your stay with us. If you have any questions or concerns about your stay, please feel free to contact us and we would be happy to help.

Thank you,

Pier 7 Marina

Office phone: 410-956-2288

Office Cell/Emergency Contact: 410-562-5845

Email: [info@piersevenmarina.com](mailto:info@piersevenmarina.com)